



FACE OF THE COMPANY

IMPORTANT CONTACT DETAILS

We would like to thank our clients for their continued and valued support. In order to deliver on our promise of service excellence, we have compiled a list of important numbers, by department, for your convenience.

In the case of an emergency, please use the following numbers:

CONTROL CENTRE: 086 111 4021 / 011 708 1895

WWW.TRSS.CO.ZA

MANAGEMENT



Brett Fisher
Chief Marketing Officer
brett@trss.co.za
083 325 7771
011 708 1895



Lee-Ann Dickason
Reaction Director
leeann@trss.co.za
063 625 7140
011 708 1895

PUBLIC RELATIONS



Candy Swanepoel
Public Relations
pro@trss.co.za
011 708 1895

At TRSS Reaction, we aim to deliver only the best service to our clients. If you have any queries or complaints, please address these with our customer care department on the numbers listed below:

011 708 1895 | 086 111 4021

REACTION DEPARTMENT

TRSS 24 HOUR ARMED REACTION STAFF STAND OUT FOR THE FOLLOWING REASONS:

- Continuous staff training - firearm, self-defence and defensive driving
- Dedicated armed reaction vehicles for your suburb
- Low client-to-vehicle ratio of 1/250 (competitors 1/750)
- Stringent hiring procedures through our in-house Human Resources Department.



Tshepo Ramahlaleroa
Sector Manager - West
somw@trss.co.za
076 555 1354
011 708 1895



Wayne Morton
Reaction Manager - West
reactionmanager@trss.co.za
064 600 0939
011 708 1895



Eduan Pienaar
Reaction Manager - East
rme@trss.co.za
064 784 8501
011 708 1895



Wellington Dube
Sector Manager - East
some@trss.co.za
083 648 4175
011 708 1895

STRONGER * SAFER * TOGETHER

CONTROL CENTRE

OUR CONTROL CENTRE IS 100% SAIDSA COMPLIANT AND THE HEART OF TRSS

The control centre is a complete system with redundancies and back-ups which is staffed by highly trained and dedicated controllers. The centre is FULLY secure and bomb-proof to ensure your continued safety, with dual interlock electronic access control, a 30 strand perimeter fence and live monitored CCTV with analytics. Constant communication between guards and in-field management is achieved by our owned radio network and smart phones. All systems have voice recording and caller ID.

Control Manager: control@trss.co.za | 086 111 4021 (EXT: 2064)

SALES DEPARTMENT



Jaco Snyman
Sales Manager
salesmanager@trss.co.za
011 708 1895
086 111 4021

A FULLY TRAINED SALES TEAM READY TO DO RISK ASSESSMENTS AND RECOMMENDATIONS AT YOUR PROPERTY:

- Armed Response
- Alarms
- Beams
- CCTV
- Panic Systems
- Smartphone Alarm App
- Community Projects

salescoord@trss.co.za | 086 111 4021

ACCOUNTS

OUR ACCOUNTS DEPARTMENT ARE READY TO ASSIST YOU WITH ANY FINANCIAL QUERY.

Tania - HOD	086 111 4021 (EXT 2029)	accounts@trss.co.za
Patricia - Supervisor	086 111 4021 (EXT 2030)	accountsadmin@trss.co.za
Nicole	086 111 4021 (EXT 2036)	accounts4@trss.co.za
Demi-Kim	086 111 4021 (EXT 2035)	accounts5@trss.co.za
Amanda	086 111 4021 (EXT 2032)	accounts6@trss.co.za
Sibongile	086 111 4021 (EXT 2031)	accounts7@trss.co.za
Yolanda	086 111 4021 (EXT 2034)	accounts8@trss.co.za
Noleen	086 111 4021 (EXT 2011)	legal@trss.co.za



Tania Wynne
Head of Debtors
accounts@trss.co.za
011 708 1895

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TECHNICAL DEPARTMENT

WE HAVE OUR OWN IN-HOUSE, FULLY CERTIFIED AND SAIDSA ACCREDITED TECHNICAL DEPARTMENT TO ENSURE THAT YOU, OUR VALUED CLIENT, ENJOYS TRUE SERVICE EXCELLENCE. CONTACT OUR TECHNICAL DEPARTMENT VIA THE FOLLOWING CHANNELS:

086 111 4021 | 011 708 1895 | techcoord@trss.co.za

SPECIALIZING IN:

- Alarms and alarm upgrades
- Alarm Rentals
- Garden Beams
- Panic Systems
- Risk analysis
- CCTV Installations and CCTV Maintenance

FIX & FIT SECURITY

SPECIALIZING IN:

- Alarm Systems
- CCTV Systems
- Electric Fencing
- Palisade Fencing
- Complex Maintenance
- Gate Automation
- Garage Door Motors
- Intercom System
- Carports
- Wrought Iron Steel Work

INSTALLATION & REPAIRS OF:

- Electrical Alarm Fencing
- Palisade and Mesh Fencing
- Alarms, Intercoms and CCTV
- Gate and Garage Motors
- Custom made Gates and Burglar Bars
- Complex Maintenance Contracts, etc.



011 708 2766

www.fixandfitsecurity.co.za



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