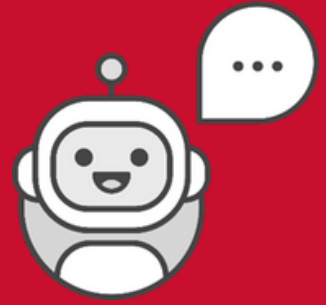




SMART BOT



Stay ahead of the game - Reach out to
Pro3@trss.co.za to be the first to know!

Optimizing Emergency Response With AI How The TRSS Smart Bot Works

During power outages, storms, and loadshedding, the TRSS control room receives numerous false alarm signals. This causes our armed reaction teams to waste time on non-emergencies. To optimize resource allocation, we've implemented the TRSS Smart Bot. This is an AI tool that assists our skilled operators in prioritizing, and responding to real emergencies.

What Does This Mean?

- TRSS There is no cost to you.
- TRSS We will require a 4 digit pin which will override your existing pin.
- TRSS The phone bot will call you from 010 510 5031 - please save this on your phone for ease of reference.
- TRSS The phone bot will call on the following signals:
 - Panic
 - Burglary
 - Electric Fence
- TRSS When the phone bot calls you, you will select one of the following options:
 - **Press 1 for dispatch.**
 - **Press 2 for cancelling response, you will be required to insert your 4 digit pin followed by the # key to cancel the response. Should you insert the wrong pin or not insert the # key, a vehicle will be dispatched.**
 - **Press 3 for an operator to call you back.**

Panic activations will always be given priority.

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